

# Limited Warranty

## What is Covered?

This limited warranty covers defects in components (including the operating system) of any personal computer built by Logic Gator (hereafter referred to using “we,” “our,” or “us”).

## What is not Covered?

This limited warranty does not cover:

1. Damage caused by the owner modifying, attempting to fix, or altering the product in any way from its purchased state.
2. Damage incurred by overclocking any component of the computer.
3. Products becoming obsolete with the passage of time.

## Duration of Coverage

This limited warranty covers parts and shipping for thirty (30) days after the arrival of our product at the original purchaser’s declared destination. Labor coverage continues until two (2) years after the date of arrival of the product.

## Who is Covered?

This limited warranty covers only the original purchaser of the product (whose name is declared as the billing addressee). The limited warranty may not be transferred to subsequent purchasers or owners of this product.

## How to Obtain Services?

File an RMA (return merchandise authorization) with [cory@logicgator.org](mailto:cory@logicgator.org) including proof of purchase and proof of disfunction; the original purchaser will then, subject to the discretion of Logic Gator, receive a prepaid shipping label for return to Logic Gator.

## If the Product is Found to be in Full, Working Condition

**For parts, labor, and shipping covering during the first thirty (30) days only:** If no flaws are found in the workmanship in the construction of the computer and/or its components, the original purchaser will be fined for the charges incurred by Logic Gator in order to secure the prepaid

shipping label. If the purchaser refuses to pay the postage (from the initial RMA and the return postage from Logic Gator to the purchaser) within five (5) days of notification via email from Logic Gator, they will be:

- i. Refunded the original purchase price of the computer (excluding sales tax) less the cost of postage and any physical damage incurred by the computer in shipment or by the purchaser.
  - a. The cost of damage is quoted at the discretion of Logic Gator.
  - b. The cost of damage will not exceed the original purchase price.
  - c. Following the refund (less sales tax, postage, and damage), the original purchaser will be unable to repurchase the returned unit.

**For continued labor-only coverage beyond thirty (30) days:** If no flaws are found in the functionality of the computer, Logic Gator will notify the purchaser of functionality via email and provide an invoice for any fees (bidirectional shipping, tax, or other) due.

Should the purchaser refuse to pay fees within five (5) days of notification by Logic Gator, the product will be held at a twenty-dollar-per-day (\$20/day) (plus tax) storage fee until fees accumulate in excess of the computer's value (as appraised by Logic Gator). Should the purchaser allow the computer to sit in storage beyond its value, the computer will be repossessed by Logic Gator, repaying the debts owed by the purchaser, and become unreturnable.

## What Logic Gator will do

Provided the computer's condition is found to be compromised (see the above section, should it not be), Logic Gator will return the unit to functional. Any physical, arbitrary defects (scratches, scuffs, cracks that do not affect performance, etc.) incurred by the computer during the period between the unit leaving Logic Gator and returning to Logic Gator will be left **as-is**.

If the computer is still under its initial thirty-day coverage and repairs are completed, Logic Gator will pay return shipping to the purchaser.

Given extenuating circumstances **during the first thirty (30) days** in which:

- a. Logic Gator cannot repair the computer.
- b. Logic Gator cannot repair the computer within a reasonable amount of time.
- c. Logic Gator cannot substitute dysfunctional components with those of comparable value due to lack of availability.

Logic Gator will do one of the following at our discretion:

- i. Replace the item with a new model of comparable price and function (less sales tax).
- ii. Refund the original price of the model (less sales tax).

Given extenuating circumstances **after the first thirty (30) days** in which:

- a. Logic Gator cannot repair the computer.

Logic Gator will do one of the following at our discretion:

- i. Return the computer to the purchaser free of charge and provide a credit for third-party repairs.
- ii. Offer a new computer of value comparable to the current value (as appraised by Logic Gator) of the dysfunctional computer and send the new computer to the purchaser free of charge, transferring ownership of the dysfunctional computer to Logic Gator.

### Should the Purchaser Refuse to Pay After Repairs

If Logic Gator completes repairs and the purchaser refuses to pay any fees (shipping, parts, etc.) within five (5) days of invoice receipt, they will be subject to a twenty-dollars-per-day (\$20/day) storage fee on top of any other fees due. Should the fees exceed the value of the computer (appraised by Logic Gator) without being paid, Logic Gator will repossess the computer, thus repaying any debts owed by the purchaser. Thereafter, Logic Gator will have no responsibilities owed to the purchaser.

**Estimates will be provided by Logic Gator to the purchaser prior to beginning any repairs.**

### What Logic Gator will **not** do

This limited warranty does not assume the risk of loss during shipment. This limited warranty will not insure the product during its shipment to and from the original purchaser following the filing and acceptance of an RMA.

### No Other Express Warranty Applies

This limited warranty is the sole and exclusive warranty. No employee, agent, dealer, or other person is authorized to alter this warranty or make any other warranty of behalf of Logic Gator.

### Limitation on Liability

Logic Gator shall not be responsible for any incidental or consequential damages unless the original purchaser's locality (country, district, or state) does not allow for the limitation or exclusion of relief, incidental, consequential, special, or indirect damages, or the limitation of liability to special amounts.